

**ITEMS 1 THROUGH 4 BELOW MUST BE FILLED OUT BY THE CUSTOMER FOR AN ACCIDENTAL DAMAGE WARRANTY CLAIM!**

1) Date of accident:

2) Where was the unit when the accident occurred?

BE SPECIFIC WITH YOUR ANSWER. In the classroom, while walking in the hall at school, the parking lot, in the kitchen at home, in the garage at home, at a friend's house doing homework, etc.

3) How did the accident occur?

THE DESCRIPTION MUST BE CLEAR AND ADJUDICATE THE DAMAGE THE UNIT HAS. IF THE DESCRIPTION DOES NOT CLEARLY ADJUDICATE THE DAMAGE FOUND, YOUR CLAIM WILL BE DENIED AND THE UNIT WILL BE RETURNED TO YOU UNREPAIRED.

4) Describe the damage caused by the accident:

BE SPECIFIC. Are there cracks or holes that penetrate completely through the outer case? Does the damage reveal internal circuitry or leave sharp edges? What is obviously broken and/or not working?

WHAT IS NOT COVERED BY ADP?

- Damage that does not affect the functionality of the unit.
- Cosmetic damage including scratches, dents, or discoloring of the unit that does not affect the functionality of the unit.
- The system was left outside in the rain or extreme weather conditions.
- All batteries
- Incorrect handling of the system or improper force used on USB/video/power supply connectors resulting in damage.
- Unexplained misuse, abuse, or willful act.
- Fire, flood, hazards, vehicle accidents, terrorists, or war/nuclear/police incidents.
- Consumable items such as batteries, removable media, tablet pens.

**IF THE UNIT YOU SUBMIT DOES NOT QUALIFY FOR ADP REPAIR, IT WILL BE RETURNED 'AS IS' UNREPAIRED!**