What does the Mobile Response Team (MRT) do?

- Provide crisis counseling and attempt to stabilize out-of-control situations.
- Assess the need for hospitalization and contact necessary authorities.
- Work with the youth and caregivers to develop a safety plan to limit current and future crises.
- Work collaboratively with any existing treatment team members.
- Link the youth to further mental health services when appropriate including Wraparound, psychotherapy, support groups, other community services, etc.
- Provide in-person crisis support to families in need between 8am to 10pm Monday through Friday (between 11am and 9pm on the weekends); 24 hour phone support.

When do families typically call MRT?

- The youth is threatening suicide.
- The youth is severely depressed and needs support in order to avoid being put on an involuntary psychiatric hold.
- The youth is verbally threatening to hurt someone.
- The youth is throwing objects at people and is out of control.
- The youth is threatening to run away.
- The youth is a danger to themselves or others.

Who is eligible for MRT services?

- Children/youth who live in Monterey County and have Medi-Cal or are uninsured.
- Client is 0 – 17 years old/ 18 – 21 years old (if they are connected to TAY, have an identified support person for transfer of care or open to getting linked to long term TAY services).

24 hour support line: 831-687-4379 -Hablamos Español

Service Providers with non-urgent referrals may email us at KinshipMTRReferrals@SenecaCenter.org